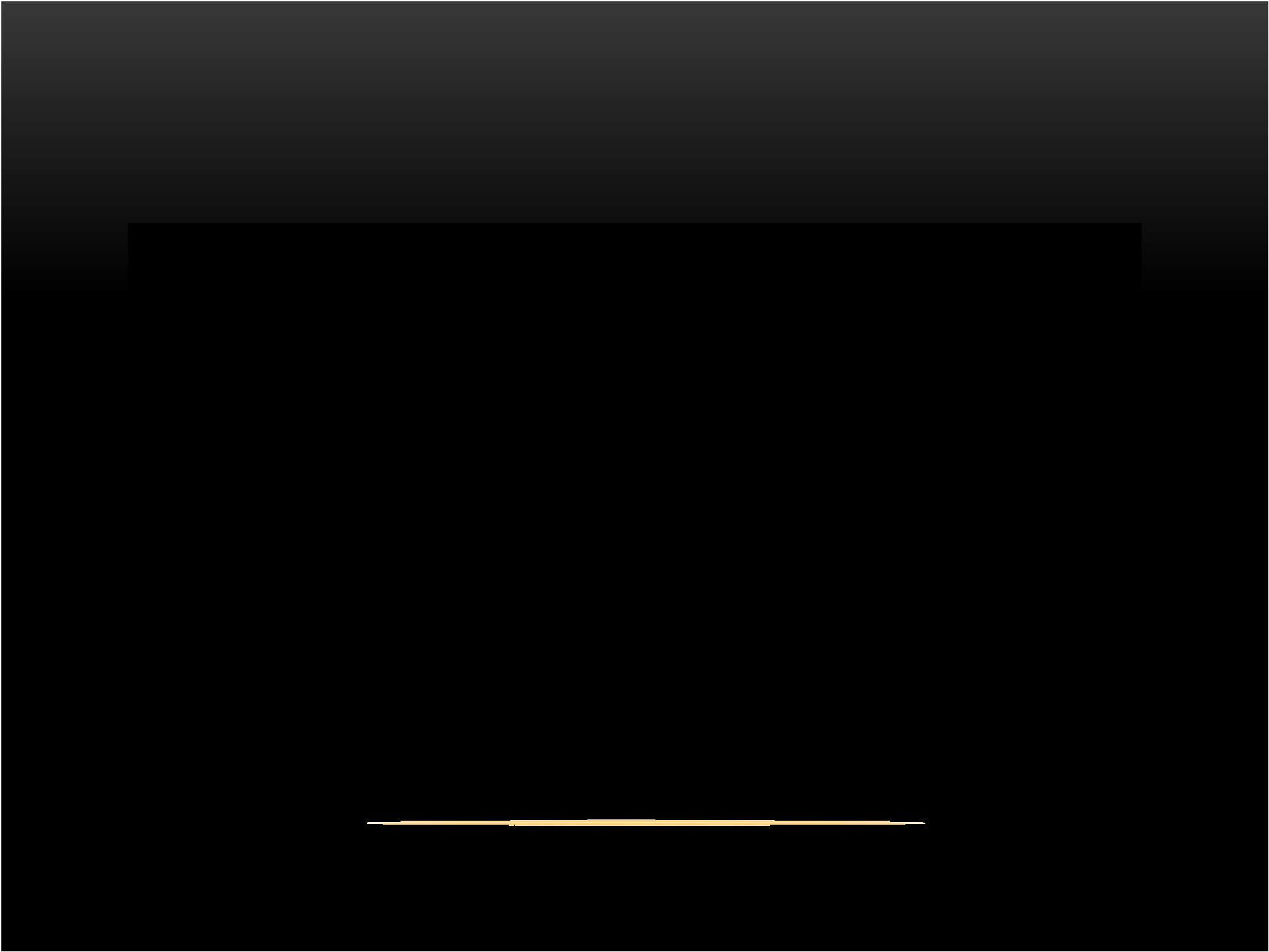




A Public Private Partnership





WASHOE COUNTY CROSSROADS PROGRAM

The Crossroads project provides a tiered housing first approach that targets the super-utilizers homeless clients in Washoe County. The intent of the program is to identify, intervene and stabilize traditionally high complexity homeless clients, through cooperation with various community partners.

HOW DID WE GET STARTED

- Serial Inebriate/Super Utilizer Committee
-

WASHOE COUNTY SOCIAL SERVICES IS COLLABORATING AND PARTNERING WITH LOCAL GOVERNMENT AND PRIVATE ORGANIZATIONS IN BRINGING A SOLUTION TO OUR COMMUNITY



Alta Vista
Mental Health



HOW IT IMPACTS OUR COMMUNITY



LAW ENFORCEMENT, FIRE, MEDICS, HOSPITAL, DETOX, JAIL AND COURTS



POPULATION WC CROSSROADS SERVES:

- Serial Inebriate (Started January 3, 2011)
 - Reno Municipal Court ,Judge Holmes (Misdemeanor's)
 - Chronically Homeless
 - Mental Health (2nd Judicial Court, MH Court)
 - Washoe County Justice Court, Judge Pearson (Felonies/Young Offenders 18 to 24)
 - Washoe County Justice Court, Judge Wilson **NEW**
 - Veteran Resource Center Behavioral Health Center (24 Homeless Beds)
 - Walk-In
 - Temporary Assistance for Displaced Seniors (TADS)
-

EVERY CLIENT IS UNIQUE AND COMES IN WITH A BACK STORY

- Childhood Trauma and Abuse
 - Abandonment
 - Parental Drug Use
 - Parental Incarceration
 - Loss of due to Neglect or Abuse
 - Loss of Spouse due to Addiction
 - Family Separation for Many Years
 - Multiple Incarcerations
 - Lack of Employable Skills
 - Lack of Education
 - Lack of Self Worth
 - Lack of Positive Role Models
 - Deteriorating Health
 - Untreated Mental Health Issues
-

OUR CLIENTS

- Over 700 Clients since the Inception of the Program
 - 130 + 24 Veterans Clients Currently in the program
 - Mix of Clients
 - Almost all of our Clients Struggle with Addiction
 - Almost all were Homeless at one point
 - 80% or greater have Mental Health Issues (COD)
 - They live on-site
 - Cook their own Meals
 - Do their own Laundry
 - Maintain the Grounds and Assist with the Maintenance of St Vincent's
 - Daily household chores
 - Community Volunteering
-

COST TO THE COMMUNITY

Average Cost Per Encounter for Chronic User of the System

- Cost Range per client per day \$150 to \$500
- Jail - \$108 per bed day (CR clients combined spent more than 40 years in jail)
- Jail Booking \$180 (~~Total jail savings since CR is in an excess of 1 million dollars~~)
- Treatment \$100 per day (CR is less than \$25 per day and lowering to \$15 per day)
- Hospital \$10,324 in billed charges per client
- REMSA \$1,267 (CR combine were transported more than 700 times)
- First Responders \$1000 per incident (Thousands of calls-for-service prior to CR)

Without CR the negative impact for the past 5 years would have been Millions of dollars and going forward these savings compound

- Client #1 (1 year look back)

- 109 Remsa Transports = \$109,000
- 109 ER Visits = more than \$150,000 in hospital bills
- His negative impact to the community was more than \$300,000 per year

*He stayed sober for 1 year after entering the WC Crossroads program before receiving his benefits and permanent housing...

- Client #2

- Spent 256 days in jail the year prior to entering WC Crossroads
 - RMC advises he was sentenced to 1,370 days in jail from 2007 to 2012
 - Only spent 6 days in jail after entering our program 4.5 years ago
 - Received benefits and permanently housed before passing away December 2, 2013
-

WASHOE COUNTY CROSSROADS

(ST. VINCENT'S RESIDENCY, 395 GOULD ST. RENO, NV)



- "A" building has 45 male beds
 - Start (Phase 1) of the supportive housing program for:
 - Serial Inebriate
 - Homeless
 - Court Ordered (RMC, RJC, SJC, & Mental Health Court)
 - Jail Referral
 - Chemically Dependent
 - Self-Referral
-

WASHOE COUNTY CROSSROADS

(ST. VINCENT'S RESIDENCY, 395 GOULD ST. RENO NV)



- "C" building has 54 male beds
 - Phase 2 of the supportive housing program for:
 - 2 Emergency beds are for Temporary Assistance for Displaced Seniors (TADS)

VRC- VETERAN RESOURCE CENTER HOUSING PROGRAM

(CATHOLIC CHARITIES PARK HOUSE, 1835 MONTELLO ST. RENO NV)



- "Park House" building D, E, and F has 24 Veteran beds
-

RIVER HOUSE

- Currently at 31 beds
- Working to acquire other sites on the Campus



Washoe County Justice Court
Honorable
Judge Scott Pearson



Crossroads PBT

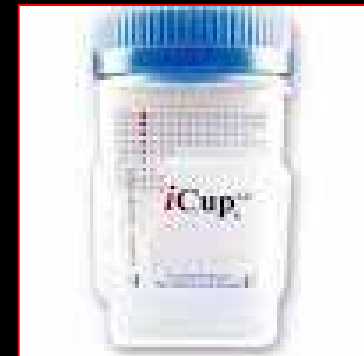
| | Tests | Positives | |
|------|--------|-----------|------------------------|
| 2014 | 62,193 | 59 | |
| 2015 | 75,003 | 34 | 99.9996 % Passing Rate |



Drug Tests

| | Tests | Positives | |
|------|-------|-----------|----------------------|
| 2014 | 414 | 23 | |
| 2015 | 3440 | 38 | 99.998% Passing Rate |

Drug Testing





CROSSROADS
LEARN TO E.A.R.N.
PROGRAM

EMPLOYMENT & EDUCATION **A**SSISTANCE **R**E-ENTRY **N**ETWORK

- Resumes
 - Cover Letters
 - Interview Ready (Mock Interviews)
 - On site Learning
 - Job Search
-

